

# Annual Community Tree Giveaway

## Frequently Asked Questions



### PROGRAM REGISTRATION AND TREE AVAILABILITY

#### **Why is there a limit of one free tree per household?**

By limiting each household to one tree, we can help both you *and* your neighbor!

#### **Will you run out of trees this year?**

Very likely! Trees are available by registration only, on a first come, first served basis – while supplies last!

#### **If you do run out of trees, will you order more?**

No, we will not order more trees once the event has concluded. Keep Denton Beautiful, Inc. (KDB) is a nonprofit organization and we run the Community Tree Giveaway program with generous support from private donations, grants, and memberships. We have a limited budget for purchasing trees each year and offer the most we can. If you miss out this year, please visit the Denton Redbud Festival in April or try again next October!

#### **Can I take trees home for my neighbor/mother/brother/cousin?**

Yes, you can pick up a registered tree for someone else, but **ONLY** if you have a copy of their proof of residency.

### TREE CHARACTERISTICS

#### **Which trees are best for our North Texas climate/soil conditions; have the best fall color; etc.?**

All of the trees selected for the event are native or adapted to this area of Texas which means they have spent generations adapting themselves to this climate. Review the [KDB website](#) and [KDB's 2018 Tree Giveaway Guide](#) to learn more about this year's available trees and their characteristics.

#### **Which trees will grow the fastest?**

Most of the trees selected for the event are large, hardwood shade trees. They have a longer lifespan which means they grow more slowly. Usually, the slower a tree grows, the longer it lives. This is a good thing for our urban forest! Two of the tree options are understory or ornamental trees. They will grow a little bit faster, but will not get as large or live as long.

#### **How big are the trees? Will I need a truck or trailer to pick up my tree?**

Trees are around 5 feet tall and can be transported by car or truck – no trailer is needed. The trees distributed through this event can typically fit in a small car. Please do not come on foot or by bicycle to pick up your tree.

### EVENT LOGISTICS

#### **Is this a City of Denton program?**

The Community Tree Giveaway is hosted by Keep Denton Beautiful, Inc. (KDB) – a local 501(c)(3) nonprofit organization. Several City of Denton departments provide invaluable support for the event through their sponsorships and partnerships with KDB, but the program itself (including the purchase of trees) is made possible through the generosity of corporate sponsors, grants, and individual donors.

#### **Is this program supported financially by the City's Tree Mitigation Fund?**

The Community Tree Giveaway is a 20-year-old program run by Keep Denton Beautiful. Tree Mitigation Funds are **NOT** used to coordinate this program. However, KDB is excited to be receiving funding from the Tree Mitigation Fund to offer several tree programs which, with the help of the City, increase Denton's tree canopy by offering free trees, forestry education, and tree planting. That's *in addition to* the hundreds of trees KDB already gives away each year through existing programs like the Community Tree Giveaway! Visit [www.dentontreeinitiative.com](http://www.dentontreeinitiative.com) for more information about the Denton Tree Initiative and to learn how you can get free trees for your home, business, school, or neighborhood.

#### **Can I volunteer to help out with this event?**

Yes, please join us! You can sign up to volunteer (individually or with a group) by emailing [volunteer@kdb.org](mailto:volunteer@kdb.org).

## CITY OF DENTON RESIDENCY

### **I live in Denton County but not in the City of Denton. Can I still get a tree?**

Keep Denton Beautiful's programming only covers the area within Denton city limits, so only City residents are eligible to participate. Since we are a Denton city-based nonprofit, we try to ensure that our resources are used in the most focused and effective way possible for the City of Denton community.

### **How can I prove my City of Denton residency?**

An official document that shows your household address, such as a Texas Driver's License or utility bill, can be used to prove your residency.

## THE DAY OF THE TREE GIVEAWAY

### **When do I pick up my tree?**

Once you have registered, you will receive an automatic confirmation email. As the event gets closer, you will receive a second, more detailed confirmation email with all event information including your confirmed tree species and pick-up time. If you arrive at a time different than your confirmed pick-up time, we cannot guarantee you will receive your desired tree species. **NOTE:** ALL trees must be picked up by 12 p.m. (noon) on October 27, 2018. ***The Giveaway is ONE DAY only - if you cannot pick up your tree on October 27, 2018, please do not register.***

### **I didn't get my second confirmation email. Is something wrong?**

If you haven't received your second confirmation email (with your confirmed tree type and pick up time) by one week out from the giveaway, please email [outreach@kdb.org](mailto:outreach@kdb.org). **Also, please note, if you have previously unsubscribed from any KDB communications, we may not be able to email you. [Subscribe here.](#)**

### **Why can't I load my own trees into my vehicle?**

Because this event has so much traffic, KDB provides volunteers to help load trees. This keeps the line moving quickly, minimizes the amount of time that cars are idling during the event, and keeps everyone attending the event safe from traffic mishaps. Thank you for staying in your vehicle and helping our event run smoothly!

### **Why was I turned away this year when I tried to get a tree?**

There are two reasons you may have been turned away: 1) You're not a resident of the City of Denton (or you forgot your proof of residency), or 2) You did not register for an available tree.

### **What happens to trees that aren't picked up at the Giveaway?**

Any trees that are not claimed are subsequently set aside for other KDB urban forestry programs. No trees are taken back to KDB's offices, and participants may not pick up trees after the event.

## AFTER THE TREE GIVEAWAY

### **I'm not sure how to plant or care for my tree properly. Where can I find good tree care information?**

We're so glad you asked! KDB is invested in making sure you have the tools you need to help your tree survive and thrive. We give a goodie bag to each Tree Giveaway participant that includes a Tree Owner's Manual, complete with detailed instructions for how to plant and care for your tree. Tree planting and care classes will be offered periodically, and will also be held at KDB's [Denton Redbud Festival](#) each spring. You can visit the Tree Giveaway program page at [kdb.org](http://kdb.org) to view a tree planting video, and other online resources. For additional information, we recommend:

Alliance for Community Trees – [www.actrees.org](http://www.actrees.org)

Arbor Day Foundation - [www.arborday.org](http://www.arborday.org)

Casey Trees - [www.caseytrees.org](http://www.caseytrees.org)

Texas A&M AgriLife Extension –

<http://agrilifeextension.tamu.edu/solutions/tree-care-kit/>

### **OTHER QUESTIONS?**

Contact

[outreach@kdb.org](mailto:outreach@kdb.org)